



ABS' Managed Service offerings provide experienced Solutions Engineers to proactively monitor, manage, maintain, and support your entire IT infrastructure for a predictable, monthly cost.

SLEEP EASY; WE'LL KEEP AN EYE ON YOUR NETWORK FOR YOU.



WEEKLY, BIWEEKLY + MONTHLY REPORTING



MONITORING



EMAIL + SMS ALERTS



MAINTENANCE + REMEDIATION

Utilizing sophisticated network monitoring technology and methodology, our support team will proactively diagnose and remedy issues for your mission-critical technology components. ABS has the flexibility to manage a portion of, or your entire IT infrastructure.

ESSENTIAL

MONITORING ONLY

ALERT: Email alerts to team 24x7

SERVICES: Alerts reviewed + client contacted

REPORTING: Weekly and monthly

PREMIUM SERVICE

PROACTIVE MAINTENANCE + REMEDIATION

ALERT: Email alerts to the team 24x7

SERVICES: Scheduled site visits, email alerts reviewed, necessary action performed and customer contacted

REPORTING: Weekly and monthly

PREMIUM PLUS

24x7x365 'FULL SERVICE'

ALERT: 24x7 SMS alerts for critical devices

SERVICES: Scheduled site visits, 24x7 on-call engineers review, necessary action performed, customer contacted

REPORTING: Weekly and monthly



WE'RE FLEXIBLE

ABS understands that everyone has unique needs; that's why we offer a fully customizable monitoring package and have the flexibility to manage a portion of or your entire network. Whether it's managing your voice, networking, data center, or desktops, we'll grow with you.