

COLLABORATION ASSESSMENTS

ABS Technology is able to leverage sophisticated tools to gain high-level or in-depth insight into the entire state of your network. With a clear understanding of your environment, ABS is able to identify areas of improvement, weaknesses, and potential security threats as well as make recommendations for improving the state of your networking environment.

Collaboration integrates voice, data, video, and mobility into a streamlined solution. ABS can help ensure your network is configured based upon best practices.

LEVEL 2 ASSESSMENT

The Level 2 Assessment provides a baseline view to identify potential opportunities for improvement.

An ABS Technology engineer will appear on-site to gather information from applications and gateways in order to generate documentation covering complete details of all configurations for the following:

- CISCO UNIFIED COMMUNICATIONS MANAGER
- CISCO UNIFIED PRESENCE SERVER
- CISCO UNITY CONNECTION
- CISCO UNIFIED CONTACT CENTER EXPRESS
- CISCO EMERGENCY RESPONDER
- CISCO UNIFIED COMPUTING SYSTEM
- PROVISIONED USERS REPORT
- CISCO EXPRESSWAY CONFIGURATION REPORT
- CISCO UCS MANAGER, C-SERVER HARDWARE + MODULES
- CISCO UCM LICENSING REPORT
- VMWARE

COLLABORATION, MASTERED.

ABS has years of Collaboration experience. In addition to being a Cisco Collaboration Master partner, ABS installed the first Cisco Voice Network in Virginia.

With a geographically diverse bench of Collaboration Engineers in Roanoke, Richmond, and Virginia Beach, ABS is able to implement expertly designed networks and deliver top-notch support post-installation.

All projects include professional Project Management services as well as documentation and a Quality Assurance phase to ensure optimal delivery.

LEVEL 3 ASSESSMENT

The Level 3 Assessment provides a detailed, in-depth assessment complete with subjective analysis.

An ABS Technology engineer will appear on-site to gather information from applications and gateways in order to generate documentation covering complete details of all configurations for the following:

- CISCO UNIFIED COMMUNICATIONS MANAGER
- CISCO UNIFIED PRESENCE SERVER
- CISCO UNITY CONNECTION
- CISCO UNIFIED CONTACT CENTER EXPRESS
- CISCO EMERGENCY RESPONDER
- CISCO UNIFIED COMPUTING SYSTEM
- PROVISIONED USERS REPORT
- CISCO EXPRESSWAY CONFIGURATION REPORT
- CISCO UCS MANAGER, C-SERVER HARDWARE
+ MODULES
- CISCO UCM LICENSING REPORT
- VMWARE

ABS will gather all running configurations from voice routers with inventory and version and then perform in-depth analysis and offer qualitative assessment of the following:

- INFRASTRUCTURE
 - Including routing, switching, VMware, and computing resources as they pertain to UC best practices and the suitability for Collaboration Applications
- CORE UC SERVICES
 - Including CUCM, CUC, CUPS, and CER
- CONTACT CENTER

VIDEO ASSESSMENT

The use of video has increased exponentially over the years and is quickly making its way into the workplace. Organizations are adopting it wholeheartedly as a way to bring employees closer and to accelerate business conversations.

The ABS Technology Video Assessment provides a detailed report complete with best-practice recommendations.

ABS will generate survey documentation covering the complete details of all configurations for the following products:

- VIDEO COMMUNICATIONS SERVER – CONTROL
- VIDEO COMMUNICATIONS SERVER – EXPRESSWAY

ABS will perform in-depth analysis and offer qualitative assessment of the following:

- VCS FEATURE REQUIREMENTS
- CODEC REGISTRATION REQUIREMENTS
- DIALING ABILITY/REQUIREMENTS
- VERSION INFORMATION
- CONFERENCING ABILITY/REQUIREMENTS
- LICENSING
- TMS
- VTS LICENSING
- MCU